

**AGENDA ITEM:** CLSA System Communications and Delivery Program**GENERAL OVERALL PROGRAM UPDATES:**

**CURRENT STATUS:** The CLSA System Communications and Delivery Program continues to support the sharing of resources among the members of California's 15 Cooperative Library Systems. The State Board requires that performance objectives be set by each System in two areas of Communications and Delivery Services in the following format:

“\_\_\_% of intrasystem messages will be received by addressees within \_\_\_ hours.”

“\_\_\_% of items sent by intrasystem delivery will be delivered within \_\_\_ working days.”

A policy adopted by the Board in August 1985 authorized the charging of System administrative indirect costs against the CLSA System Reference, System Communications & Delivery and System Advisory Board Program allocations, whereby up to 25% of each service program baseline may be used for System Planning, Coordination & Evaluation (PC&E).

The Governor's proposed budget for 2002/03, as introduced in January, is identical to the current year appropriation.

**TRANSITION PROCESS:** Staff requests guidance from the Library of California Board in preparing a plan for the transition of this program and its funding to the Library of California for Board consideration, including when to stop requesting additional funds for the CLSA budget. It appears that funding for the CLSA System Communications and Delivery Program supports objectives included in the stated intent of the Telecommunications, Reference (Information and Referrals) and Regional Delivery mandatory program elements of the Library of California. In addition, the Library of California includes delivery costs as part of the compensation for Interlibrary Loan under Access Services. Therefore those program elements would be the most likely target areas for transitioning this particular CLSA program into the multitype network of the Library of California. Interlibrary loan compensation could be reimbursed directly from the state to each library or through the Regional Delivery mandatory program.

**RELATED ISSUE TO COME BEFORE THE BOARD IN THE FUTURE:** Summary of System Plans of Service (August).

Relevant Committee: Support Services  
Staff Liaison: Sandy Habbestad